

Important information regarding your stop payment order



Under the Uniform Commercial Code, you have the right to decide that a check drawn against your account should not be paid. Similarly, you may stop payment of a preauthorized automatic payment on your account. A stop payment order may not be requested on card purchases or ATM transactions.

What is a stop payment order?	Sometimes situations occur that cause you to decide that an item should not be paid. This might happen because of a misunderstanding with the payee, or because of loss or theft of the check. A stop payment order is your instruction to the Bank that the check or preauthorized automatic payment should not be paid.
What if a series of checks is lost or stolen?	In the case that unsigned check(s) were lost or stolen, we may close your account and open a new one in order to carry out your stop payment order.
How does Wells Fargo process the stop payment order?	<p>The details you supply by telephone, online at wellsfargo.com, in-person, or by mail are used to identify and return the check or preauthorized automatic payment. Wells Fargo will automatically send confirmation of stop payment orders \$500 or greater.</p> <p>The stop payment order will not be effective until Wells Fargo has received complete and accurate information necessary to identify the check or preauthorized payment and has a reasonable opportunity to process the request.</p> <p>If one of our banking locations has already cashed the check or charged your account, your stop payment order cannot be honored.</p>
How long is a stop payment order active?	A stop payment order on a check is valid for six months. At the end of the six-month period, your request will expire. If you wish to renew the stop payment order, you'll need to contact Wells Fargo. Stop payment orders on preauthorized automatic payments do not expire.
What am I responsible for?	Provide Wells Fargo with complete and accurate information necessary to identify the check or preauthorized automatic payment, and pay the stop payment order fee. Note that you may still be liable to the payee for the amount of the check or preauthorized automatic payment.
What is Wells Fargo's responsibility?	If we inadvertently pay the check or preauthorized automatic payment when the stop payment order should have been effective, we will reverse any bank service charges, including the stop payment fee.

For more information, please refer to your Account Agreement, or call the number on your billing statement.

- Wells Fargo Consumer Account Disclosures: www.wellsfargo.com/online-banking/consumer-account-fees
- Wells Fargo Business Account Disclosures: www.wellsfargo.com/biz/fee-information